

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>14 DECEMBER 2017</b>
<b>COMMISSIONING OF HOMECARE SERVICES</b>
<b>REPORT OF HEAD OF LEGAL AND GOVERNANCE</b>

**1    Purpose**

- 1.1 To hear about the commissioning of a new framework for homecare services from April 2018; and to review how the development of a Homecare Provider Alliance and Passport for Care scheme are contributing to improving homecare provision.

**2    Action required**

- 2.1 The Committee is asked to scrutinise the Council's approach to responding to pressures within the homecare market, including implementation of a new framework for homecare services.

**3    Background information**

- 3.1 During 2016 and 2017 the Committee has been looking at how the Council is responding to pressures on the homecare market in Nottingham. During these discussions the Committee became aware that the current commissioning framework was coming to an end and that re-commissioning would be based on a new service model. A Leader's Key Decision was taken in September 2017 to reprocure homecare services with a new framework to commence from 1 April 2018. Representatives of the commissioning team will be attending the meeting to outline the new framework and the impact that this will have on current and future service users.
- 3.2 The Committee has also been reviewing the effectiveness of action to address immediate pressures on the homecare service, with a particular focus on the impact of citizens. In June 2017 the Committee heard that progress had been made in reducing the number of people waiting for homecare and that the majority of individuals were receiving care from providers with contracts with the City Council that were subject to regular contract monitoring arrangements. The Committee welcomed this progress and expressed a desire that this level of performance be maintained.
- 3.3 The Committee heard about two new schemes 'Homecare Provider Alliance' and 'Passport to Care' that it was hoped would support homecare providers and improve the quality of carers and thereby improve the quality of care received by citizens. Councillors wanted to

review how effectively these schemes were contributing to improving homecare provision.

#### **4 List of attached information**

- 4.1 'Commissioning Homecare for Vulnerable Adults' paper

#### **5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None

#### **6 Published documents referred to in compiling this report**

- 6.1 Delegated Decision 2949 'Reprocurement of Homecare' 19 September 2017
- 6.2 Report to and minutes of the meeting of the Health Scrutiny Committee held on 22 June 2017

#### **7 Wards affected**

- 7.1 All

#### **8 Contact information**

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